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TECHNOLOGY GUIDE · MICROSOFT 365

Microsoft 365 Business Premium

the apps your team uses every day, plus the security that protects them, set up properly

www.whedoit.com · always online

warren@whedoit.com · 0421 346 887

A guide for business owners and IT leads: what Microsoft 365 Business Premium includes, why the licence alone isn't the protection, what whedo.it configures, and how licensing and a move to Business Premium work.

1. What Business Premium is

Microsoft 365 Business Premium is Microsoft's most complete Microsoft 365 plan for small and medium businesses, for up to 300 users. It combines the productivity apps (Word, Excel, PowerPoint, Outlook, Teams, SharePoint and OneDrive) with Microsoft's core security and device management for business.



Business Premium covers the apps your team works in every day, and the security around them.

Included	What it does
Microsoft 365 apps	Desktop, web and mobile Word, Excel, PowerPoint, Outlook and more; install on up to five PCs or Macs, five tablets and five phones per user.
Exchange, Teams, SharePoint, OneDrive	Business email, meetings and chat, shared sites and 1 TB of OneDrive storage per user.
Microsoft Entra ID P1	Identity and access management, including Conditional Access.
Microsoft Intune Plan 1	Endpoint management, security and mobile application management.
Microsoft Defender for Business	Endpoint protection for devices.
Defender for Office 365 Plan 1	Safe Links, Safe Attachments and anti-phishing protection for email and collaboration.
Microsoft Purview	Information Protection and data loss prevention for email and files.

2. The licence is not the protection

Microsoft secures its cloud. Configuring your tenant, and protecting your identities, devices and data, is your responsibility. Out of the box many protective controls are off, permissive or set for convenience. Two businesses on identical licences can have completely different security, depending on how the platform is configured and maintained.

> **The point:** buying Business Premium unlocks the controls. Someone still has to switch them on, tune them and keep them current as Microsoft changes the platform. That's the whedo.it job.

3. Default versus what whedo.it configures

Area	Typical default	whedo.it standard
Identity (Entra ID)	Security defaults or passwords only; legacy authentication allowed	Conditional Access: MFA for all users, legacy authentication blocked, device-compliance and named-location rules
Email	Standard anti-spam	Safe Links and Safe Attachments, anti-phishing and impersonation protection, quarantine policies, SPF, DKIM and DMARC enforced
Devices (Intune)	Unmanaged	Enrolment and compliance policies, security baselines, attack surface reduction rules, BitLocker encryption, update rings and app control
Threat protection	Defender on but untuned	Defender for Business onboarded and tuned, with Acronis EDR and 24/7 MDR layered over it
Data	Open external sharing; no labels	Sensitivity labels, data loss prevention, retention and controlled external sharing
Backup	None: Microsoft 365 retention isn't backup	Acronis immutable backup of Microsoft 365, restore-tested

Risk-based sign-in policies and Privileged Identity Management need Microsoft Entra ID P2, which isn't included in Business Premium. We add it only where a client needs it.

4. Licensing, done properly

- **whedo.it price:** $41.97 per user per month on an annual commitment, or $47.97 month to month, excluding GST. Prices are subject to change and your final price depends on your solution.

- **Annual or monthly.** Annual terms cost less but lock the seat count for the year; monthly costs more and can scale down. We mix them so core staff are on annual terms and changing roles are on monthly.
- **Contract matches commitment.** Your agreement with whedo.it runs on the same term as Microsoft's annual commitment, seat for seat, so you're never paying for a commitment you can't use.
- **Mixed plans are fine.** Staff who only need email and web apps can sit on a cheaper plan alongside Business Premium users.



Licences are matched to each role, not bought one size fits all.

5. Moving to Business Premium

Step	What happens
1. Review	We review current licences, mailboxes, devices and sharing, and record your security position.
2. Plan	We agree the licence mix, the configuration standard and the order of changes.
3. Configure	Conditional Access, email protection, Intune, Defender and data controls, with a pilot group first.
4. Enrol devices	Laptops and phones enrolled into Intune and brought to the compliance standard.
5. Run	Day-to-day administration, monitoring of security posture and changes as Microsoft updates the platform.

6. Common questions

Is our data backed up by Microsoft? Microsoft keeps the service running, but deleted or encrypted data is your responsibility. We back up mailboxes, OneDrive, SharePoint and Teams separately with Acronis.

Can we keep using Macs and iPhones? Yes. Intune and Defender for Business both cover Mac, iOS/iPadOS and Android as well as Windows.

What does Conditional Access need? Microsoft Entra ID P1, which Business Premium includes. Security defaults have to be turned off before Conditional Access policies can be used.

SOURCES

Microsoft Australia: Microsoft 365 Business Premium (microsoft.com/en-au/microsoft-365/business/microsoft-365-business-premium) · Microsoft Learn: Microsoft 365 Business Premium security overview (learn.microsoft.com/microsoft-365/admin/security-and-compliance/m365b-security-overview) · Microsoft Learn: Business Premium plus Microsoft 365 E5 Security (learn.microsoft.com/microsoft-365/business-premium/m365bp-add-m365e5s) · Microsoft Learn: Microsoft Defender for Office 365 overview (learn.microsoft.com/defender-office-365/mdo-about) · Microsoft Learn: What is Conditional Access? (learn.microsoft.com/entra/identity/conditional-access/overview)

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www.whedoit.com

warren@whedoit.com

0421 346 887

whedo.it Pty Ltd ATF whedo trust

ABN 32 457 075 010 · Perth, WA